

WORKFORCE DEVELOPMENT, AGING AND COMMUNITY SERVICES

INVITATION FOR BIDS (IFB) FOR WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA) ELIGIBLE TRAINING PROVIDER LIST (ETPL) ADMINISTRATION SERVICES

July 31, 2017

Prepared By
County of Los Angeles
Workforce Development, Aging and Community Services

TABLE OF CONTENTS

<u>PAGE</u>		
1.0	GENE	ERAL INFORMATION1
	1.1	Purpose1
	1.2	Overview of Solicitation Document1
	1.3	Terms and Definitions2
	1.4	Bidder's Minimum Requirements3
	1.5	County's Rights and Responsibilities4
	1.6	Subaward Term4
	1.7	Subaward Rates4
	1.8	Days of Operation4
	1.9	Contact with County Personnel4
	1.10	Final Subaward Award by the Board of Supervisors5
	1.11	Mandatory Requirement to Register on County's WebVen5
	1.12	County Option to Reject Bids5
	1.13	Protest Process5
	1.14	Notice to Bidders Regarding the Public Records Act6
	1.15	Indemnification and Insurance7
	1.16	Intentionally Omitted7
	1.17	Injury and Illness Prevention Program (IIPP)7
	1.18	Background and Security Investigations7
	1.19	Confidentiality and Independent Contractor Status7
	1.20	Conflict of Interest7
	1.21	Determination of Bidder Responsibility7
	1.22	Bidder Debarment8
	1.23	Bidder's Adherence to County Child Support Compliance Program10

TABLE OF CONTENTS

SECTION	<u>PAGE</u>
1.24	Gratuities
1.25	Notice to Bidders Regarding the County Lobbyist Ordinance11
1.26	Federal Earned Income Credit11
1.27	Consideration of GAIN/GROW Participants for Employment11
1.28	County's Quality Assurance Plan12
1.29	Recycled Bond Paper12
1.30	Safely Surrendered Baby Law12
1.31	County Policy on Doing Business with Small Business12
1.32	Jury Service Program13
1.33	Intentionally Omitted14
1.34	Intentionally Omitted14
1.35	Notification to County of Pending Acquisitions/Mergers by Bidding Company
1.36	Social Enterprise (SE) Preference Program14
1.37	Business Associate Agreement Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA)15
1.38	Bidder's Charitable Contributions Compliance15
1.39	Defaulted Property Tax Reduction Program16
1.40	Disabled Veteran Business Enterprise (DVBE) Preference Program17
1.41	Time Off for Voting17
1.42	Bidder's Acknowledgement of County's Commitment to Zero Tolerance Policy on Human Trafficking17
1.43	Intentionally Omitted

TABLE OF CONTENTS

<u>SECTION</u> <u>PAGE</u>			
2.0	INSTI	RUCTIONS TO BIDDERS	18
	2.1	County Responsibility	18
	2.2	Truth and Accuracy of Representations	18
	2.3	IFB Timetable	18
	2.4	Solicitation Requirements Review	18
	2.5	Bidders' Questions	19
	2.6	Intentionally Omitted	20
	2.7	Preparation of the Bid	20
	2.8	Bid Format	20
	2.9	Bid Submission	23
3.0	BID R	REVIEW AND SELECTION PROCESS	24
	3.1	Review Process	24
	3.2	Adherence to Minimum Requirements	24
	3.3	Disqualification Review	25
	3.4	Bid Review	25
	3.5	Department's Proposed Contractor Selection Review	26

TABLE OF CONTENTS

APPENDICES:

APPENDIX A: Sample Subaward

APPENDIX B: Statement of Work

APPENDIX C: Statement Of Work Exhibits

APPENDIX D: Required Forms

APPENDIX E: Transmittal Form to Request a Solicitation Requirements Review

APPENDIX F: County of Los Angeles Policy on Doing Business with Small

Business

APPENDIX G: Jury Service Ordinance

APPENDIX H: Listing of Contractors Debarred in Los Angeles County

APPENDIX I: IRS Notice 1015

APPENDIX J: Safely Surrendered Baby Law

APPENDIX K: Background and Resources: California Charities Regulation

APPENDIX L: Defaulted Property Tax Reduction Program

1.0 GENERAL INFORMATION

1.1 Purpose

The County of Los Angeles, Workforce Development, Aging and Community Services Department is issuing this Invitation for Bids (IFB) to solicit bids for a Subaward with an organization who can provide Workforce Innovation and Opportunity Act (WIOA) Eligible Training Provider List (ETPL) Administration Services.

On July 22, 2014, President Barack Obama signed WIOA into law. WIOA supersedes the Workforce Investment Act of 1998 (WIA) and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act Amendments of 1998 The principal objective of the County's WIA/WIOA Title I Programs is to provide employment and training services to Adult and Dislocated Workers (ADW), Youth, Veterans, as well as Rapid Response (RR) services to employers and their employees affected by downsizings or layoffs. WIOA establishes uniformity across "core" programs, which include Title I Adult, Dislocated Worker, and Youth programs; Adult Education and Literacy programs; Wagner-Peyser Employment Services; and Title I of the Rehabilitation Act programs.

Section 122 of the WIOA requires states to establish a list of providers who are eligible to receive WIOA funds for training services provided to adults and dislocated workers, and to establish separate procedures for the Eligible Training Provider List (ETPL): initial eligibility and subsequent eligibility and a local eligible training provider list. State of California Employment Development Department Directive, WSD15-07, WIOA Eligible Training Provider List — Policy and Procedures (Attachment I) further describes the policies and procedures for establishment of a list of eligible training providers. It is a system for capturing and implementing the regional approach to the procurement of WIOA training vendors. Training providers/programs listed on the ETPL must submit an application, through CalJOBS website to a local board to offer training programs. All new and existing training providers are required to register their institution and programs in CalJOBS.

WDACS seeks a Vendor that will assist the County with the administration of the local ETPL.

1.2 Overview of Solicitation Document

This Invitation for Bids (IFB) is composed of the following parts:

• **GENERAL INFORMATION:** Specifies the Bidder's minimum requirements, provides information regarding some of the requirements of the Contract and explains the solicitation process.

- INSTRUCTIONS TO BIDDERS: Contains instructions to Bidders on how to prepare and submit their Bid.
- BID REVIEW AND SELECTION PROCESS: Explains how the Bids will be reviewed and selected.

APPENDICES:

- A Sample Subaward: Lists the terms and conditions in the Subaward.
- B Statement of Work (SOW): Explains in detail the statement of work to be performed in the Subaward.
- C Statement Of Work Exhibits: Exhibits that accompany the Statement of Work.
- > D Required Forms: Forms contained in this section must be completed and included in the Bid.
- ➤ E Transmittal Form to Request a solicitation Requirements Review: Transmittal sent to department requesting a Solicitation Requirements Review.
- F County of Los Angeles Policy on Doing Business with Small Business: County policy.
- > G Jury Service Ordinance: County Program.
- H Listing of Contractors Debarred in Los Angeles County: Contractors who are not allowed to contract with the County for a specific length of time.
- ▶ I IRS Notice 1015: Provides information on Federal Earned Income credit.
- > J Safely Surrendered Baby Law: County program.
- K Background and Resources: California Charities Regulation: An information sheet intended to assist Non-profit agencies with compliance with SB 1262 – the Nonprofit Integrity Act of 2004 and identify available resources.
- ➤ L **Defaulted Property Tax Reduction Program**: County program

1.3 Terms and Definitions

1.3.1 Key terms that are used throughout this document (including its appendices) have been defined in Appendix A (Sample Subaward), Exhibit P (Definitions), unless otherwise stated.

- 1.3.2 Titles, captions and headings contained in this solicitation are inserted as a matter of convenience and for reference and are not intended and shall not be deemed or construed to define, limit, extend or otherwise describe the scope or any provision of this solicitation.
- 1.3.3 For purposes of this IFB, the term Bidder is used to identify any person, entity or organization which submits a Bid in response to this solicitation. As such, while the information in this IFB is intended primarily for Bidder, potential Bidders are highly encouraged to review this IFB as well.
- 1.3.4 For purposes of this IFB, the term Subrecipient shall refer to Bidder who submits a Bid in response to this IFB, successfully passes County's evaluation process, is selected by the County to receive a Subaward and is expected to ultimately sign the resulting Subaward.
- 1.3.5 Usage of specific terms pursuant to Federal and County Regulations
 - 1.3.5.1 In order to comply with the requirements of 2 CFR 200 et. Seq., throughout the entirety of this IFB, specific terms are used to refer to the resulting agreement which is identified as the "Subaward," the party to that agreement is identified as the "Subrecipient," a third-party agreement, which is identified as the "Lower Tier Subaward," and a third-party who is identified as a "Lower Tier Subrecipient."

1.4 Bidder's Minimum Requirements

Interested and qualified Bidders that can demonstrate their ability to successfully provide the required services outlined in Appendix B, Statement of Work, of this IFB are invited to submit bids, provided they meet the following requirements.

- 1.4.1 Bidder shall have three (3) years of experience within the past five (5) years providing WIA (Workforce Investment Act)/WIOA Program Services, including WIOA Title I Programs or services equivalent or similar to WIOA/WIA Program Services.
- 1.4.2 Bidder shall have three (3) years of experience within the past five (5) years administering the ETPL or administering equivalent or similar services.
- 1.4.3 Bidder shall provide two (2) references attesting to its experience.

1.5 County's Rights and Responsibilities

The County has the right to amend the IFB by written addendum. The County is responsible only for that which is expressly stated in the solicitation document and any authorized written addenda thereto. Such addendum shall be made available to each person or organization which County records indicate has received this IFB. Should such addendum require additional information not previously requested, failure to address the requirements of such addendum may result in the Bid not being considered, as determined in the sole discretion of the County. The County is not responsible for and shall not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

1.6 Subaward Term

The Subaward term shall be for a period of two years with the option to renew for an additional year.

1.7 Subaward Rates

The Bidder's rates shall remain firm and fixed for the term of the Subaward.

The subaward (hourly, daily, monthly, etc.) amount may be adjusted annually based on the increase or decrease in the U.S. Department of Labor, Bureau of Labor Statistics' Consumer Price Index (CPI) for the Los Angeles-Riverside-Orange County Area for the most recently published percentage change for the 12-month period preceding the contract anniversary date, which shall be the effective date for any cost of living adjustment. However, any increase shall not exceed the general salary movement granted to County employees as determined by the Chief Executive Office as of each July 1 for the prior 12month period. Furthermore, should fiscal circumstances ultimately prevent the Board from approving any increase in County employee salaries, no cost of living adjustments will be granted. Where the County decides to grant a Cost of Living Adjustment (COLA) pursuant to this paragraph for living wage contracts, it may, in its sole discretion exclude the cost of labor (including the cost of wages and benefits paid to employees providing services under this contract) from the base upon which a COLA is calculated, unless the Subrecipient can show that his/her labor cost will actually increase.

1.8 Days of Operation

The Bidder shall be required to provide ETPL Administration Services from Monday through Friday. The Bidder is not required to provide services on County-recognized holidays. The County's Subaward Project Monitor will provide a list of the County holidays to the Bidder at the time the Subaward is approved, and annually, at the beginning of the calendar year.

1.9 Contact with County Personnel

Any contact regarding this IFB or any matter relating thereto must be in writing and may be mailed, e-mailed or faxed as follows:

Robert Brieff, ASM II
Workforce Development, Aging and Community Services
3175 West Sixth Street
Los Angeles, CA 90020
Rbrieff@wdacs.lacounty.gov

If it is discovered that Bidder contacted and received information from any County personnel, other than the person specified above, regarding this solicitation, County, in its sole determination, may disqualify their bid from further consideration.

1.10 Final Subaward by the Board of Supervisors

Notwithstanding a recommendation of a department, agency, individual, or other, the Board of Supervisors retains the right to exercise its judgment concerning the selection of a bid and the terms of any resultant agreement, and to determine which bid best serves the interests of the County. The Board is the ultimate decision making body and makes the final determinations necessary to arrive at a decision to award, or not award, a subaward.

1.11 Mandatory Requirement to Register on County's WebVen

Prior to subaward, all potential Subrecipients <u>must register</u> in the County's WebVen. The WebVen contains the Bidder's business profile and identifies the goods/services the business provides. Registration can be accomplished online via the Internet by accessing the County's home page at http://camisvr.co.la.ca.us/webven/

1.12 County Option to Reject Bids

The County may, at its sole discretion, reject any or all Bids submitted in response to this solicitation. The County shall not be liable for any costs incurred by a Bidder in connection with the preparation and submission of any Bid. The County reserves the right to waive inconsequential disparities in a submitted Bid.

1.13 Protest Process

1.13.1 Under Board Policy No. 5.055 (Services Contract Solicitation Protest), any prospective Bidder may request a review of the requirements under a solicitation for a Board-approved services subaward, as described in Section 1.13.3 below. Additionally, any actual Bidder may request a review of a disqualification or of a proposed subaward under such solicitation as described respectively in the Section below. It is the responsibility of the Bidder challenging the decision of a County department committed a sufficiently material error in the solicitation process to justify invalidation of a proposed subaward.

1.13.2 Throughout the review process, the County has no obligation to delay or otherwise postpone an award of subaward based on a Bidder protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so.

1.13.3 **Grounds for Review**

Unless state or federal statutes or regulations otherwise provide, the grounds for review of any Departmental determination or action should be limited to the following:

- Review of Solicitation Requirements (Reference Sub-paragraph 2.4 in the Instructions to Bidders Section)
- Review of a Disqualified Bid (Reference Sub-paragraph 3.3 in the Bid Review and Selection Section)
- Review of Department's Proposed Subrecipient Selection (Reference Sub-paragraph 3.5 in the Bid Review and Selection Section)

1.14 Notice to Bidders Regarding the Public Records Act

1.14.1 Responses to this solicitation shall become the exclusive property of the County. Absent extraordinary circumstances, the recommended Bidder's bid will become a matter of public record when (1) contract negotiations are complete; (2) (Department) receives a letter from the recommended Bidder's authorized officer that the negotiated contract is the firm offer of the recommended Bidder; and (3) (Department) releases a copy of the recommended Bidder's bid in response to a Notice of Intent to Request a Proposed Contractor Selection under Board Policy No. 5.055.

Notwithstanding the above, absent extraordinary circumstances, all bids will become a matter of public record when the Department's Bidder recommendation appears on the Board agenda.

Exceptions to disclosure are those parts or portions of all bids that are justifiably defined as business or trade secrets, and plainly marked by the Bidder as "Trade Secret," "Confidential," or "Proprietary."

1.14.2 The County shall not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the bid as confidential shall not be deemed sufficient notice of exception. The Bidders must specifically label only those provisions of their respective bid which are "Trade Secrets,"

"Confidential," or "Proprietary" in nature.

1.15 Indemnification and Insurance

Subrecipient shall be required to comply with the indemnification provisions contained in Appendix A, Sample Subaward, Subparagraph 8.23. The Subrecipient shall procure, maintain, and provide to the County proof of insurance coverage for all the programs of insurance along with associated amounts specified in Appendix A, Sample Subaward, Subparagraphs 8.24 and 8.25.

1.16 Intentionally Omitted

1.17 Injury and Illness Prevention Program (IIPP)

Subrecipient shall be required to comply with the State of California's Cal OSHA's regulations. Section 3203 of Title 8 in the California Code of Regulations requires all California employers to have a written, effective Injury and Illness Prevention Program (IIPP) that addresses hazards pertaining to the particular workplace covered by the program.

1.18 Background and Security Investigations

Background and security investigations of Subrecipient's staff may be required at the discretion of the County as a condition of beginning and continuing work under any resulting subaward. The cost of background checks is the responsibility of the Bidder.

1.19 Confidentiality and Independent Contractor Status

As appropriate, Subrecipient shall be required to comply with the Confidentiality provision contained in Subparagraph 7.5 and the Independent Contractor Status provision contained in Subparagraph 8.22 in Appendix A, Sample Subaward.

1.20 Conflict of Interest

No County employee whose position in the County enables him/her to influence the selection of a Subrecipient for this IFB, or any competing IFB, nor any spouse of economic dependent of such employees, shall be employed in any capacity by a Subrecipient or have any other direct or indirect financial interest in the selection of a Subrecipient. Bidder shall certify that he/she is aware of and has read Section 2.180.010 of the Los Angeles County Code as stated in Appendix D - Required Forms Exhibit 5, Certification of No Conflict of Interest.

1.21 Determination of Bidder Responsibility

1.21.1 A responsible Bidder is a Bidder who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to

- satisfactorily perform the contract. It is the County's policy to conduct business only with responsible Bidders.
- 1.21.2 Bidders are hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may determine whether the Bidder is responsible based on a review of the Bidder's performance on any contracts, including but not limited to County contracts. Particular attention will be given to violations of labor laws related to employee compensation and benefits, and evidence of false claims made by the Bidder against public entities. Labor law violations which are the fault of the subcontractors and of which the Bidder had no knowledge shall not be the basis of a determination that the Bidder is not responsible.
- 1.21.3 The County may declare a Bidder to be non-responsible for purposes of this contract if the Board of Supervisors, in its discretion, finds that the Bidder has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Bidder's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or omission which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.
- 1.21.4 If there is evidence that the apparent highest ranked Bidder may not be responsible, the Department shall notify the Bidder in writing of the evidence relating to the Bidder's responsibility, and its intention to recommend to the Board of Supervisors that the Bidder be found not responsible. The Department shall provide the Bidder and/or the Bidder's representative with an opportunity to present evidence as to why the Bidder should be found to be responsible and to rebut evidence which is the basis for the Department's recommendation.
- 1.21.5 If the Bidder presents evidence in rebuttal to the Department, the Department shall evaluate the merits of such evidence, and based on that evaluation, make a recommendation to the Board of Supervisors. The final decision concerning the responsibility of the Bidder shall reside with the Board of Supervisors.
- 1.21.6 These terms shall also apply to proposed subcontractors of Bidders on County contracts.

1.22 Bidder Debarment

1.22.1 The Bidder is hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may debar the Bidder from bidding or proposing on, or being awarded, and/or performing work on other County contracts for a specified period of time, which generally will not

exceed five (5) years but may exceed five (5) years or be permanent if warranted by the circumstances, and the County may terminate any or all of the Bidder's existing contracts with County, if the Board of Supervisors finds, in its discretion, that the Bidder has done any of the following: (1) violated a term of a contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Bidder's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.

- 1.22.2 If there is evidence that the apparent highest ranked Bidder may be subject to debarment, the Department shall notify the Bidder in writing of the evidence which is the basis for the proposed debarment, and shall advise the Bidder of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 1.22.3 The Contractor Hearing Board shall conduct a hearing where evidence on the proposed debarment is presented. The Bidder and/or Bidder's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether the Bidder should be debarred, and, if so, the appropriate length of time of the debarment. The Bidder and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- 1.22.4 After consideration of any objections, or if no objections are received, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 1.22.5 If a Bidder has been debarred for a period longer than five (5) years, that Bidder may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Bidder has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.

- 1.22.6 The Contractor Hearing Board will consider requests for review of a debarment determination only where (1) the Bidder has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.
- 1.22.7 The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- 1.22.8 These terms shall also apply to proposed subcontractors of Bidders on County contracts.
- 1.22.9 Appendix H provides a link to the County's website where there is a listing of Contractors that are currently on the Debarment List for Los Angeles County.

1.23 Bidder's Adherence to County Child Support Compliance Program

Bidders shall 1) fully comply with all applicable State and Federal reporting requirements relating to employment reporting for its employees; and 2) comply with all lawfully served Wage and Earnings Assignment Orders and Notice of Assignment and continue to maintain compliance during the term of any contract that may be awarded pursuant to this solicitation. Failure to comply may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant Contractor (County Code Chapter 2.202).

1.24 Gratuities

1.24.1 Attempt to Secure Favorable Treatment

It is improper for any County officer, employee or agent to solicit consideration, in any form, from a Bidder with the implication, suggestion or statement that the Bidder's provision of the consideration may secure more favorable treatment for the Bidder in the award of a Contract or that the Bidder's failure to provide such consideration may

negatively affect the County's consideration of the Bidder's submission. A Bidder shall not offer or give either directly or through an intermediary, consideration, in any form, to a County officer, employee or agent for the purpose of securing favorable treatment with respect to the award of a Contract.

1.24.2 Bidder Notification to County

A Bidder shall immediately report any attempt by a County officer, employee or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861. Failure to report such a solicitation may result in the Bidder's submission being eliminated from consideration.

1.24.3 Form of Improper Consideration

Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

1.25 Notice to Bidders Regarding the County Lobbyist Ordinance

The Board of Supervisors of the County of Los Angeles has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance", defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in County Code Chapter 2.160. In effect, each person, corporation or other entity that seeks a County permit, license, franchise or contract must certify compliance with the ordinance. As part of this solicitation process, it will be the responsibility of each Bidder to review the ordinance independently as the text of said ordinance is not contained within this IFB. Thereafter, each person, corporation or other entity submitting a response to this solicitation, must certify that each County Lobbyist, as defined by Los Angeles County Code Section 2.160.010, retained by the Bidder is in full compliance with Chapter 2.160 of the Los Angeles County Code by completing and submitting Familiarity of the County Lobbyist Ordinance Certification, as set forth in Appendix D - Required Forms Exhibit 6, as part of their Bid.

1.26 Federal Earned Income Credit

The Subrecipeint shall notify its employees, and shall require each lower-tiered subrecipient to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in the Internal Revenue Service Notice No. 1015. Reference Appendix I.

1.27 Consideration of GAIN/GROW Participants for Employment

As a threshold requirement for consideration for contract award, Bidders shall demonstrate a proven record of hiring participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) or General Relief Opportunity for Work (GROW) Programs or shall attest to a willingness to consider GAIN/GROW participants for any future employment openings if the participants meet the minimum qualifications for that opening. Bidders shall attest to a willingness to provide employed GAIN/GROW participants access to the Bidder's employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities. Bidders who are unable to meet this requirement shall not be considered for contract award. Bidders shall complete and return the form, Attestation of Willingness to Consider GAIN/GROW Participants, as set forth in Appendix D, Required Forms Exhibit 9, along with their Bid.

1.28 County's Quality Assurance Plan

After contract award, the County or its agent will monitor the Contractor's performance under the contract on a periodic basis. Such monitoring will include assessing Contractor's compliance with all terms and conditions in the Subaward and performance standards identified in the Statement of Work. Subrecipient's deficiencies which the County determines are significant or continuing and that may jeopardize performance of the Subaward will be reported to the County's Board of Supervisors. The report will include improvement/corrective action measures taken by the County and Subrecipient. If improvement does not occur consistent with the corrective action measures, the County may terminate the Subaward in whole or in part, or impose other penalties as specified in the Subaward.

1.29 Recycled Bond Paper

Bidder shall be required to comply with the County's policy on recycled bond paper as specified in Appendix A, Sample Subaward, Subparagraph 8.39.

1.30 Safely Surrendered Baby Law

The Contractor shall notify and provide to its employees, and shall require each Lower Tier Subrecipient to notify and provide to its employees information regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The information is set forth in Appendix J (Safely Surrendered Baby Law) of this solicitation document. Additional information is available at www.babysafela.org.

1.31 County Policy on Doing Business with Small Business

1.31.1 The County has multiple programs that address small businesses. The Board of Supervisors encourages small business participation in the County's contracting process by constantly streamlining and simplifying our selection process and expanding opportunities for small businesses to compete for our business.

- 1.31.2 The Local Small Business Enterprise Preference Program, requires the Company to complete a certification process. This program and how to obtain certification are further explained in Subparagraph 1.33 of this Section.
- 1.31.3 The Jury Service Program provides exceptions to the Program if a company qualifies as a Small Business. It is important to note that each Program has a different definition for Small Business. You may qualify as a Small Business in one Program but not the other. Further explanation of the Jury Service Program is provided in Sub-paragraph 1.32 of this Section.
- 1.31.4 The County also has a Policy on Doing Business with Small Business that is stated in Appendix F.

1.32 Jury Service Program

The prospective contract is subject to the requirements of the County's Contractor Employee Jury Service Ordinance ("Jury Service Program") (Los Angeles County Code, Chapter 2.203). Prospective Contractors should carefully read the Jury Service Ordinance, Appendix G, and the pertinent jury service provisions of the Sample Subaward, Appendix A, Subparagraph 8.8, both of which are incorporated by reference into and made a part of this IFB. The Jury Service Program applies to both Subrecipients and their Lower Tier Subrecipients. Bids that fail to comply with the requirements of the Jury Service Program will be considered non-responsive and excluded from further consideration.

The Jury Service Program requires Subrecipients and their Lower Tier 1.32.1 Subrecipients to have and adhere to a written policy that provides that its employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the Subrecipient or that the Subrecipient deduct from the employee's regular pay the fees received for jury service. purposes of the Jury Service Program, "employee" means any California resident who is a full-time employee of a Subrecipient and "full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) the Subrecipient has a long-standing practice that defines the lesser number of hours as full-Therefore, the Jury Service Program applies to all of a Subrecipient's full-time California employees, even those not working specifically on the County project. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program.

- 1.32.2 There are two ways in which a Subrecipient might not be subject to the Jury Service Program. The first is if the Subrecipient does not fall within the Jury Service Program's definition of "Contractor". The Jury Service Program defines "Contractor" to mean a person, partnership, corporation of other entity which has a contract with the County or a Subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. The second is if the Subrecipient meets one of the two exceptions to the Jury Service Program. The first exception concerns small businesses and applies to Subrecipients that have 1) ten or fewer employees; and, 2) annual gross revenues in the preceding twelve months which, if added to the annual amount of this Subaward is less than \$500,000, and, 3) is not an "affiliate or subsidiary of a business dominant in its field of The second exception applies to Subrecipients that operation". possess a collective bargaining agreement that expressly supersedes the provisions of the Jury Service Program. The Subrecipient is subject to any provision of the Jury Service Program not expressly superseded by the collective bargaining agreement.
- 1.32.3 If a Subrecipient does not fall within the Jury Service Program's definition of "Contractor" or if it meets any of the exceptions to the Jury Service Program, then the Subrecipient must so indicate in the Certification Form and Application for Exception, Exhibit 10 in Appendix D, Required Forms, and include with its submission all necessary documentation to support the claim such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing the Subrecipient's application, the County will determine, in its sole discretion, whether the Subrecipient falls within the definition of Contractor or meets any of the exceptions to the Jury Service Program. The County's decision will be final.

1.33 Intentionally Omitted

1.34 Intentionally Omitted

1.35 Notification to County of Pending Acquisitions/Mergers by Bidding Company

The Bidder shall notify the County of any pending acquisitions/mergers of their company. This information shall be provided by the Bidder on Appendix D - Required Forms - Exhibit 1, Bidder's Organization Questionnaire/Affidavit and CBE Information. Failure of the Bidder to provide this information may eliminate its bid from any further consideration.

1.36 Social Enterprise (SE) Preference Program

- 1.36.1 The County will give preference during the solicitation process to businesses that meet the definition of a SE, consistent with Chapter 2.205 of the Los Angeles County Code. A SE is defined as:
 - A business that qualifies as a SE and has been in operation for at least one year (1) providing transitional or permanent employment to a Transitional Workforce or providing social, environmental and/or human justice services; and
 - 2) A business certified by the Department of Consumer and Business Affairs (DCBA) as a SE.
- 1.36.2 The DCBA shall certify that a SE meets the criteria set forth in Section 1.36.1.
- 1.36.3 Certified SEs may only request the preference if the certification has been completed and certification is affirmed. Businesses must complete and submit Exhibit 7, Request for Preference Program Consideration in Appendix D Required Forms and submit a letter of certification from the DCBA with their bid.
- 1.36.4 Further information on SEs also available on the DCBA's website at: http://dcba.lacounty.gov

1.37 Business Associate Agreement Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

Subrecipient shall be required to comply with the Administrative Simplification requirements of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) as in effect and as may be amended, as contained in Appendix A, Sample Contract, Exhibit K.

1.38 Bidder's Charitable Contributions Compliance

California's "Supervision of Trustees and Fundraisers for Charitable Purposes Act" regulates receiving and raising charitable contributions. Among other requirements, those subject to the Charitable Purposes Act must register. The 2004 Nonprofit Integrity Act (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. Prospective Subrecipients should carefully read the Background and Resources: California Charities Regulation, Appendix K. New rules cover California public benefit corporations, unincorporated associations, and trustee entities and may include similar foreign corporations doing business or holding property in California. Key Nonprofit Integrity Act requirements affect executive compensation, fund-raising practices Charities with over \$2 million of revenues and documentation. (excluding funds that must be accounted for to a governmental entity) have new audit requirements.

- 1.38.2 All Bidders must determine if they receive or raise charitable contributions which subject them to the Charitable Purposes Act and complete the Charitable Contributions Certification, Exhibit 11 as set forth in Appendix D Required Forms. A completed Exhibit 11 is a required part of any subaward with the County.
- 1.38.3 In Exhibit 11, prospective contractors certify either that:
 - they have determined that they do not now receive or raise charitable contributions regulated under the California Charitable Purposes Act, (including the Nonprofit Integrity Act) but will comply if they become subject to coverage of those laws during the term of a County agreement, OR
 - they are currently complying with their obligations under the Charitable Purposes Act, attaching a copy of their most recent filing with the Registry of Charitable Trusts.
- 1.38.4 Bidders that do not complete Exhibit 11 as part of the solicitation process may, in the County's sole discretion, be disqualified from subaward. A Subrecipient that fails to comply with its obligations under the Charitable Purposes Act is subject to either subaward termination or debarment proceedings or both. (County Code Chapter 2.202)

1.39 Defaulted Property Tax Reduction Program

The Subrecipient is subject to the requirements of the County's Defaulted Property Tax Reduction Program ("Defaulted Tax Program") (Los Angeles County Code, Chapter 2.206). Bidders should carefully read the Defaulted Tax Program Ordinance, Appendix L, and the pertinent provisions of the Sample Contract, Appendix A, Sub-paragraph 8.51 and 8.52, both of which are incorporated by reference into and made a part of this solicitation. The Defaulted Tax Program applies to both Subrecipients and Lower Tier Subrecipients.

Bidders shall be required to certify that they are in full compliance with the provisions of the Defaulted Tax Program and shall maintain compliance during the term of any subaward that may be awarded pursuant to this solicitation or shall certify that they are exempt from the Defaulted Tax Program by completing Certification of Compliance with The County's Defaulted Property Tax Reduction Program, Exhibit 14 in Appendix D – Required Forms. Failure to maintain compliance, or to timely cure defects, may be cause for termination of a subaward or initiation of debarment proceedings against the non-compliance subrecipient (Los Angeles County Code, Chapter 2.202).

Bids that fail to comply with the certification requirements of the Defaulted Tax Program will be considered non-responsive and excluded from further consideration.

1.40 Disabled Veteran Business Enterprise (DVBE) Preference Program

- 1.40.1 The County will give preference during the solicitation process to businesses that meet the definition of a DVBE, consistent with Chapter 2.211 of the Los Angeles County Code. A DVBE vendor is defined as:
 - A business which is certified by the State of California as a DVBE;
 or
 - 2) A business which is verified as a service-disabled veteran-owned small business (SDVOSB) by the Veterans Administration.
 - 3) A business certified as DVBE with other certifying agencies pursuant to the Department of Consumer and Business Affairs' (DCBA) inclusion policy that meets the criteria set forth by the agencies in 1 and 2 above.
- 1.40.2 The DCBA shall certify that a DVBE is currently certified by the State of California, by the U.S. Department of Veteran Affairs, or is determined by the DCBA' inclusion policy that meets the criteria set forth by the agencies in Section 1.40.1, 1 or 2 above.
- 1.40.3 Certified DVBEs may only request the preference if the certification process has been completed and certification is affirmed. Businesses must complete and submit Exhibit 7, Request for Preference Program Consideration in Appendix D Required Forms and submit a letter of certification from the DCBA with their bid.
- 1.40.4 Information about the State's DVBE certification regulations is found in the California Code of Regulations, Title 2, Subchapter 8, Section 1896 et seq., and is also available on the California Department of General Services Office of Disabled Veteran Business Certification and Resources Website at http://www.dgs.ca.gov/pd/Home.aspx

1.41 Time Off for Voting

The Subrecipient shall notify its employees, and shall require each subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code Section 14000). Not less than 10 days before every statewide election, every Subrecipient and Lower Tier Subrecipient shall keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of Section 14000.

1.42 Bidder's Acknowledgement of County's Commitment to Zero Tolerance Policy on Human Trafficking

On October 4, 2016, the Los Angeles County Board of Supervisors approved a motion taking significant steps to protect victims of human trafficking by

establishing a zero tolerance policy on human trafficking. The policy prohibits contractors engaged in human trafficking from receiving subaward or performing services under a County subaward.

Subrecipients are required to complete Exhibit 15 (Zero Tolerance Policy on Human Trafficking Certification) in Appendix D (Required Forms), certifying that they are in full compliance with the County's Zero Tolerance Policy on Human Trafficking provision as defined in Section 8.54 (Compliance with County's Zero Tolerance Policy on Human Trafficking) of Appendix A (Sample Subaward). Further, contractors are required to comply with the requirements under said provision for the term of any contract awarded pursuant to this solicitation.

1.43 Intentionally Omitted

2.0 INSTRUCTIONS TO BIDDERS

This Section contains key project dates and activities as well as instructions to Bidders in how to prepare and submit their Bid.

2.1 County Responsibility

The County is not responsible for representations made by any of its officers or employees prior to the execution of the Subaward unless such understanding or representation is included in the Subaward.

2.2 Truth and Accuracy of Representations

False, misleading, incomplete, or deceptively unresponsive statements in connection with a Bid shall be sufficient cause for rejection of the Bid. The evaluation and determination in this area shall be at the Director's sole judgment and his/her judgment shall be final.

2.3 IFB Timetable

The timetable for this IFB is as follows:

>	Bid due by 8/15/17 12:00 noon	8/15/17
>	Questions and Answers Released	8/10/17
>	Bidders Conference	Omitted
>	Written Questions Due	. 8/9/17
>	Request for a Solicitation Requirements Review Due	8/11/17
>	Release of IFB	7/31/17

2.4 Solicitation Requirements Review

A person or entity may seek a Solicitation Requirements Review by submitting

Appendix E - Transmittal Form to Request a Solicitation Requirements Review to the Department conducting the solicitation as described in this Section. A request for a Solicitation Requirements Review may be denied, in the Department's sole discretion, if the request does not satisfy all of the following criteria:

- 1. The request for a Solicitation Requirements Review is made within ten (10) business days of the issuance of the solicitation document.
- The request for a Solicitation Requirements Review includes documentation, which demonstrates the underlying ability of the person or entity to submit a bid.
- The request for a Solicitation Requirements Review itemizes in appropriate detail, each matter contested and factual reasons for the requested review; and
- 4. The request for a Solicitation Requirements Review asserts either that:
 - a. application of the minimum requirements, evaluation criteria and/or business requirements unfairly disadvantages the person or entity; or,
 - b. due to unclear instructions, the process may result in the County not receiving the best possible responses from prospective Vendor.

The Solicitation Requirements Review shall be completed and the Department's determination shall be provided to the requesting person or entity, in writing, within a reasonable time prior to the bid due date.

2.5 Bidders' Questions

Bidders may submit written questions regarding this IFB by mail, or e-mail to the Contract Analyst identified below. All questions must be received by 8/9/17. All questions, without identifying the submitting company, will be compiled with the appropriate answers and issued as an addendum to the IFB.

When submitting questions, please specify the IFB section number, paragraph number, and page number and quote the passage that prompted the question. This will ensure that the question can be quickly found in the IFB. County reserves the right to group similar questions when providing answers.

Questions may address concerns that the application of minimum requirements, review criteria and/or business requirements would unfairly disadvantage Bidders or, due to unclear instructions, may result in the County not receiving the best possible responses from Bidder.

Questions should be addressed to:

Robert Brieff
Workforce Development, Aging and Community Services
3175 West Sixth Street
Los Angeles, CA 90020
rbrieff@wdacs.lacounty.gov

2.6 Intentionally Omitted

2.7 Preparation of the Bid

All Bids must be bound and submitted in the prescribed format. Any Bid that deviates from this format may be rejected without review at the County's sole discretion.

2.8 Bid Format

The content and sequence of the Bid must be as follows:

- Table of Contents
- Pricing Sheet(s) (Section A)
- Bidder's Qualifications (Section B)
- Required Forms (Section C)
- Proof of Insurability (Section D)

2.8.1 Table of Contents

The Table of Contents must be a comprehensive listing of material included in the Bid. This section must include a clear definition of the material, identified by sequential page numbers and by section reference numbers.

2.8.2 Pricing Sheet(s) (Section A)

Complete and submit the following forms as provided in Appendix D – Required Forms:

- Pricing Sheet(s) Exhibit 12
- Certification of Independent Price Determination and Acknowledgement of IFB Restrictions – Exhibit 13

2.8.3 Bidder's Qualifications (Section B)

Demonstrate that the Bidder's organization has the experience to perform the required services. The following sections must be included:

A. Bidder's Background and Experience (Section B.1)

The Bidder shall complete, sign and date the Bidder's Organization Questionnaire/Affidavit and CBE Information – Exhibit 1 as set forth in Appendix D. The person signing the form must be authorized to sign on behalf of the Bidder and to bind the applicant in a Contract.

Provide a summary of relevant background information to demonstrate that the Bidder meets the minimum requirements stated in Sub-paragraph 1.4 of this IFB and has the capability to perform the required services as a corporation or other entity. State how the Bidder has three years of experience within the past five years providing WIA (Workforce Investment Act)/WIOA Program Services, including WIOA Title I Programs. State how the Bidder has three years of experience within the past five years administering the ETPL.

Taking into account the structure of the Bidder's organization, Bidder shall determine which of the below referenced supporting documents the County requires. If the Bidder's organization does not fit into one of these categories, upon receipt of the Bid or at some later time, the County may, in its discretion, request additional documentation regarding the Bidder's business organization and authority of individuals to sign Subawards.

If the below referenced documents are not available at the time of Bid submission, Bidders must request the appropriate documents from the California Secretary of State and provide a statement on the status of the request.

Required Support Documents:

Corporations or Limited Liability Company (LLC):

The Bidder must submit the following documentation with the Bid:

- 1) A copy of a "Certificate of Good Standing" with the state of incorporation/organization.
- 2) A conformed copy of the most recent "Statement of Information" as filed with the California Secretary of State listing corporate officers or members and managers.

Limited Partnership:

The Bidder must submit a conformed copy of the Certificate of Limited Partnership or Application for Registration of Foreign Limited Partnership as filed with the California Secretary of State, and any amendments.

B. Bidder's References (Section B.2)

It is the Bidder's sole responsibility to provide two references.

County may disqualify a Bidder if:

- references fail to substantiate Bidder's description of the services provided; or
- references fail to support that Bidder has a continuing pattern of providing capable, productive and skilled personnel.

The Bidder must complete and include Required Forms, Exhibits 2, 3 and 4 as set forth in Appendix D.

a. Prospective Contractor References, Exhibit 2

Bidder must provide 2 references where the same or similar scope of services was provided.

b. Prospective Contractor List of Contracts, Exhibit 3

The listing must include all Public Entities contracts for the <u>last</u> three (3) years. Use additional sheets if necessary.

c. Prospective Contractor List of Terminated Contracts, Exhibit 4

Listing must include contracts terminated within the past three (3) years with a reason for termination.

C. Bidder's Pending Litigation and Judgments (Section B.3)

Identify by name, case and court jurisdiction any pending litigation in which Bidder is involved, or judgments against Bidder in the past five (5) years. Provide a statement describing the size and scope of any pending or threatening litigation against the Bidder or principals of the Bidder.

2.8.4 Required Forms (Section C)

Include the following business forms as provided in Appendix D – Required Forms. Complete, sign and date all forms.

Exhibit 1	Bidder's Organization Questionnaire/Affidavit and CBE Information
Exhibit 2	Prospective Contractor References
Exhibit 3	Prospective Contractor List of Contracts
Exhibit 4	Prospective Contractor List of Terminated Contracts
Exhibit 5	Certification of No Conflict of Interest
Exhibit 6	Familiarity with the County Lobbyist Ordinance Certification
Exhibit 7	Request for Preference Program Consideration
Exhibit 8	Bidder's EEO Certification

- Exhibit 9 Attestation of Willingness to Consider GAIN/GROW Participants
- Exhibit 10 Contractor Employee Jury Service Program Certification Form and Application for Exception
- Exhibit 11 Charitable Contributions Certification (if applicable)
- Exhibit 12 Pricing Sheet
- Exhibit 13 Certification of Independent Price Determination and Acknowledged of IFB Restrictions
- Exhibit 14 Certification of Compliance with the County's Defaulted Property Tax Reduction Program
- Exhibit 15 Bidder's Acknowledgement of County's Commitment to Zero Tolerance Policy on Human Trafficking
- Exhibit 16 Integrated Pest Management Program Compliance Certification

2.8.5 Proof of Insurability (Section D)

Bidder must provide proof of insurability that meets all insurance requirements set forth in the Appendix A – Sample Contract, Subparagraphs 8.24 and 8.25. If a Bidder does not currently have the required coverage, a letter from a qualified insurance carrier indicating a willingness to provide the required coverage should the Bidder be awarded a Contract may be submitted with the Bid.

2.8.6 Intentionally Omitted

2.9 Bid Submission

The original Bid and 3 numbered copies shall be enclosed in a sealed envelope, plainly marked in the upper left-hand corner with the name and address of the Bidder and bear the words:

"BID FOR WIOA ETPL ADMINISTRATION SERVICES"

The Bid and any related information shall be delivered or mailed to:

Workforce Development, Aging and Community Services 3175 West Sixth Street Los Angeles, CA 90020 Attention: Robert Brieff

It is the sole responsibility of the submitting Bidder to ensure that its Bid is received before the submission deadline. Submitting Bidders shall bear all risks associated with delays in delivery by any person or entity, including the U.S. Mail. Any Bids received after the scheduled closing date and time for receipt of Bids, as listed in Sub-paragraph 2.3, IFB

Timetable, will not be accepted and returned to the sender unopened. Timely hand-delivered Bids are acceptable. No facsimile (fax) or electronic mail (e-mail) copies will be accepted.

All Bids shall be firm offers and may not be withdrawn for a period of 60 days following the last day to submit bids.

Until the bid submission deadline, errors in bids may be corrected by a request in writing to withdraw the bid and by submission of another set of bids with the mistakes corrected. Corrections will not be accepted once the deadline for submission of bids has passed.

3.0 BID REVIEW AND SELECTION PROCESS

3.1 Review Process

3.1.1 Bids will be examined to determine the lowest price. Should one or more of the Bidders request and be granted the Social Enterprise Preference, or Disabled Veteran Business Enterprise Preference, the lowest bid price will be determined as follows:

The maximum number of possible points will be awarded to the lowest cost bid. All other bids will be compared to the lowest cost and points awarded accordingly.

However, should one or more of the Bidders request and be granted the preference, the cost component points will be determined as follows:

Fifteen percent (15%) of the lowest cost proposed will be calculated, not to exceed \$150,000, and that amount will be deducted from the cost submitted by all bidders who requested and were granted the preference.

In no case shall any preference be combined to exceed fifteen percent (15%) of the lowest responsible bid meeting specifications.

3.1.2 The lowest price bid will be reviewed to determine whether it is responsive and responsible. The following steps will be performed until it is determine which is the lowest price, and most responsive and responsible bid.

3.2 Adherence to Minimum Requirements

County shall review the Bidder's Organization Questionnaire/Affidavit and CBE Information – Exhibit 1 of Appendix D, Required Forms, and determine if the Bidder meets the minimum requirements as outlined in Sub-paragraph 1.4 of this IFB.

Failure of the Bidder to comply with the minimum requirements may eliminate its bid from any further consideration. The County may elect to waive any informality in a bid if the sum and substance of the bid is present.

3.3 Disqualification Review

A bid may be disqualified from consideration because a Department determined it was a non-responsive bid at any time during the review/evaluation process. If a Department determines that a Bid was disqualified due to non-responsiveness, the Department shall notify the Bidder in writing.

Upon receipt of the written determination of non-responsiveness, the Bidder may submit a written request for a Disqualification Review within the timeframe specified in the written determination.

A request for a Disqualification Review may, in the Department's sole discretion, be denied if the request does not satisfy all of the following criteria:

- 1. The person or entity requesting a Disqualification Review is a Bidder;
- 2. The request for a Disqualification Review is submitted timely (i.e., by the date and time specified in the written determination); and
- 3. The request for a Disqualification Review asserts that the Department's determination of disqualification due to non-responsiveness was erroneous (e.g. factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.

The Disqualification Review shall be completed and the determination shall be provided to the requesting Bidder, in writing, prior to the conclusion of the evaluation process.

3.4 Bid Review

3.4.1 Bidder's Qualifications (Section B)

County's review shall include the following:

- Bidder's Background and Experience as provided in Section B.1 of the Bid.
- Bidder's References as provided in Section B.2 of the Bid. The review will include verification of references submitted, a review of the County's Contract Database and Contractor Alert Reporting Database (CARD), if applicable, reflecting past performance history on County contracts, and a review of terminated contracts.
- A review to determine the magnitude of any pending litigation or judgments against the Bidder as provided in Section B.3 of the Bid.

3.4.2 Required Forms

All forms listed in Section 2, Sub-paragraph 2.8.4 must be included in **Section C** of the Bid.

3.4.3 Proof of Insurability

Review the proof of insurability provided in **Section D** of the Bid.

3.4.4 Intentionally Omitted

3.5 Department's Proposed Contractor Selection Review

3.5.1 Proposed Contractor Selection Review

Any Bidder that has timely submitted a notice of its intent to request a Proposed Contractor Selection Review may submit a written request for a Proposed Contractor Selection Review, in the manner and timeframe as shall be specified by the department.

A request for a Proposed Contractor Selection Review may, in the department's sole discretion, be denied if the request does not satisfy all of the following criteria:

- 1. The person or entity requesting a Proposed Contractor Selection Review is a bidder/proposer;
- 2. The request for a Proposed Contractor Selection Review is submitted timely (i.e., by the date and time specified by the department);
- The person or entity requesting a Proposed Contractor Selection Review asserts in appropriate detail with factual reasons one or more of the following grounds for review:
 - a. The department materially failed to follow procedures specified in its solicitation document. This includes:
 - i. Failure to correctly apply the standards for reviewing the bid format requirements.
 - ii. Failure to correctly apply the standards, and/or follow the prescribed methods, for evaluating the bids as specified in the solicitation document.
 - iii. Use of evaluation criteria that were different from the evaluation criteria disclosed in the solicitation document.
 - b. The department made identifiable mathematical or other errors in evaluating bids, resulting in the Bidder receiving an incorrect score and not being selected as the recommended contractor.
 - c. Another basis for review as provided by state or federal law; and
- 4. The request for a Proposed Contractor Selection Review sets forth sufficient detail to demonstrate that, but for the department's alleged

failure, the Bidder would have been the lowest cost, responsive and responsible bid or the highest-scored bid, as the case may be.

Upon completing the Proposed Contractor Selection Review, the department representative shall issue a written decision to the Bidder within a reasonable time following receipt of the request for a Proposed Contractor Selection Review, and always before the date the contract award recommendation is to be heard by the Board. The written decision shall additionally instruct the Bidder of the manner and timeframe for requesting a County Independent Review.

3.5.2 County Independent Review Process

Any Bidder that is not satisfied with the results of the Proposed Contractor Selection Review may submit a written request for a County Independent Review in the manner and timeframe specified by the Department in the Department's written decision regarding the Proposed Contractor Selection Review.

The request for a County Independent Review may, in the County's sole discretion, be denied if the request does not satisfy all of the following criteria:

- 1. The person or entity requesting the County Independent Review is a Bidder;
- 2. The request for a County Independent Review is submitted timely (i.e., by the date and time specified by the Department); and
- 3. The person or entity requesting the County Independent Review has limited the request to items raised in the Proposed Contractor Selection Review and new items that (a) arise from the Department's written decision and (b) are on of the appropriate grounds for requesting a Proposed Contractor Selection Review as listed in Section 3.5.2 above.

Upon completion of the County Independent Review, ISD will forward the report to the Department, which will provide a copy to the Bidder.